

Company Profile



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Our vision is to provide exceptional services to the rubber surfaces industry and their clients, the property owner.

We are committed to providing the highest level of professionalism, project response, and quality workmanship.

COMPANY OVERVIEW

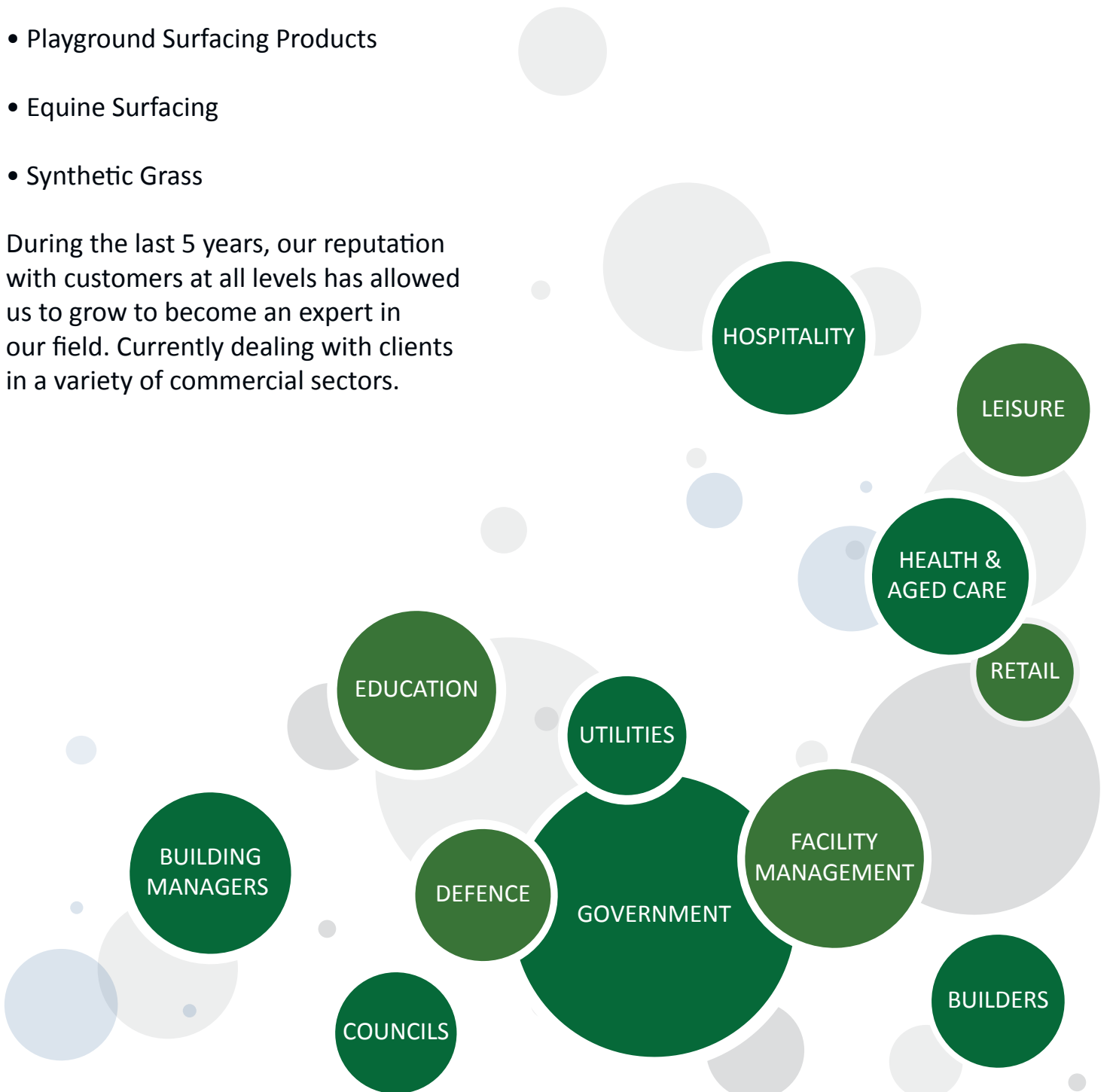


Our strengths include the flexibility to provide access to all trades, experience in Corporate, Commercial and Domestic projects including but not limited to:

- Commercial Flooring
- Fitness Flooring
- Sports Surfaces, coating and Field Underlays
- Impact Sound Insulation
- Playground Surfacing Products
- Equine Surfacing
- Synthetic Grass

During the last 5 years, our reputation with customers at all levels has allowed us to grow to become an expert in our field. Currently dealing with clients in a variety of commercial sectors.

OUR GOAL IS TO BUILD A CONTINUED SUSTAINABLE & SECURE BUSINESS FOR OUR STAFF AND THEIR FAMILIES. THIS GOAL WILL BE ACHIEVED THROUGH PLACING OUR CLIENTS NEEDS FOREMOST WHILST CONTINUALLY FOCUSING ON OUR 3 CORE VALUES OF SERVICE, SYSTEMS & SAFETY.

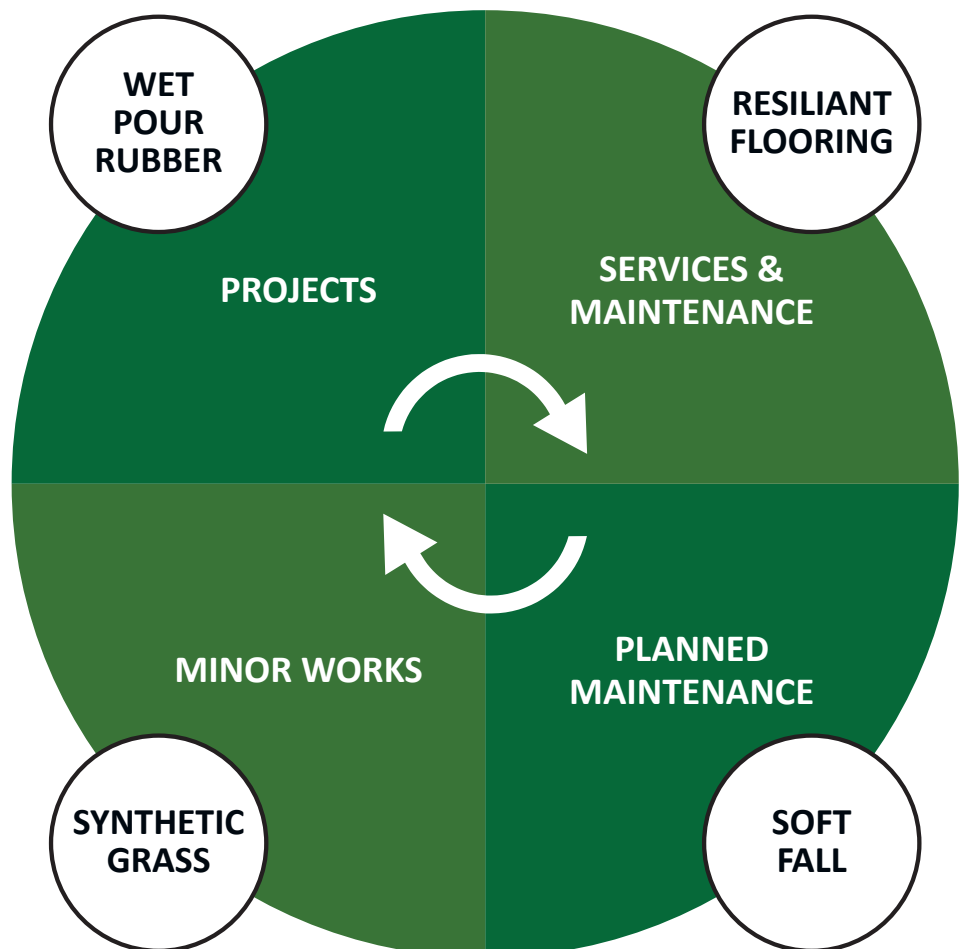


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SERVICES

We recognise the distinctive client requirements of both job types and have therefore set up 2 service streams working with each individually.

These service streams compliment both the Minor works and Major Works Safe Rubber Surfacing provides and forms a critical component of our integrated services to our clients.





Minor Works Team

Our Minor Works Team is focused on Service and Maintenance activities for our customers.

Safe Rubber Surfacing provides these services for a range of Government and Corporate clients and the critical elements of the service delivery revolve around response times, limiting down time and maximising asset life.

Dedicated customer service team members, with mobility solutions assist with meeting these targets.

Customer Service

Safe Rubber Surfacing employs dedicated Customer Service representatives to ensure customers are offered priority service at all times.

Tradesmen are dispatched and monitored through the Service Centre ensuring the effective use of resources and instant access to live updates from site as needed should priorities change.

All works and trades staff are co-ordinated through the Customer Service Team and dispatched through our field services mobility solutions to make sure response KPIs are met in all circumstances.



Projects Team

The Projects Team delivers multi disciplined services including Design and Project Management in a range of markets including Government, Infrastructure, Defence, High Rise Commercial & Dwellings, Retail & Domestic markets.



Services

With a focus on risk management, our Project Management Team controls every aspect of the project delivery including:

- Design
- Product Selection
- Stage Procurement or MRP
- Site Safety and Material Handling
- Quality Certification and Reporting
- Resource Planning and scheduling
- Trade Services co-ordination

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MANAGEMENT SYSTEMS

Our management systems and procedures are critical to our success in providing the quality outcomes and services expected by our customers.

Jobs Management System

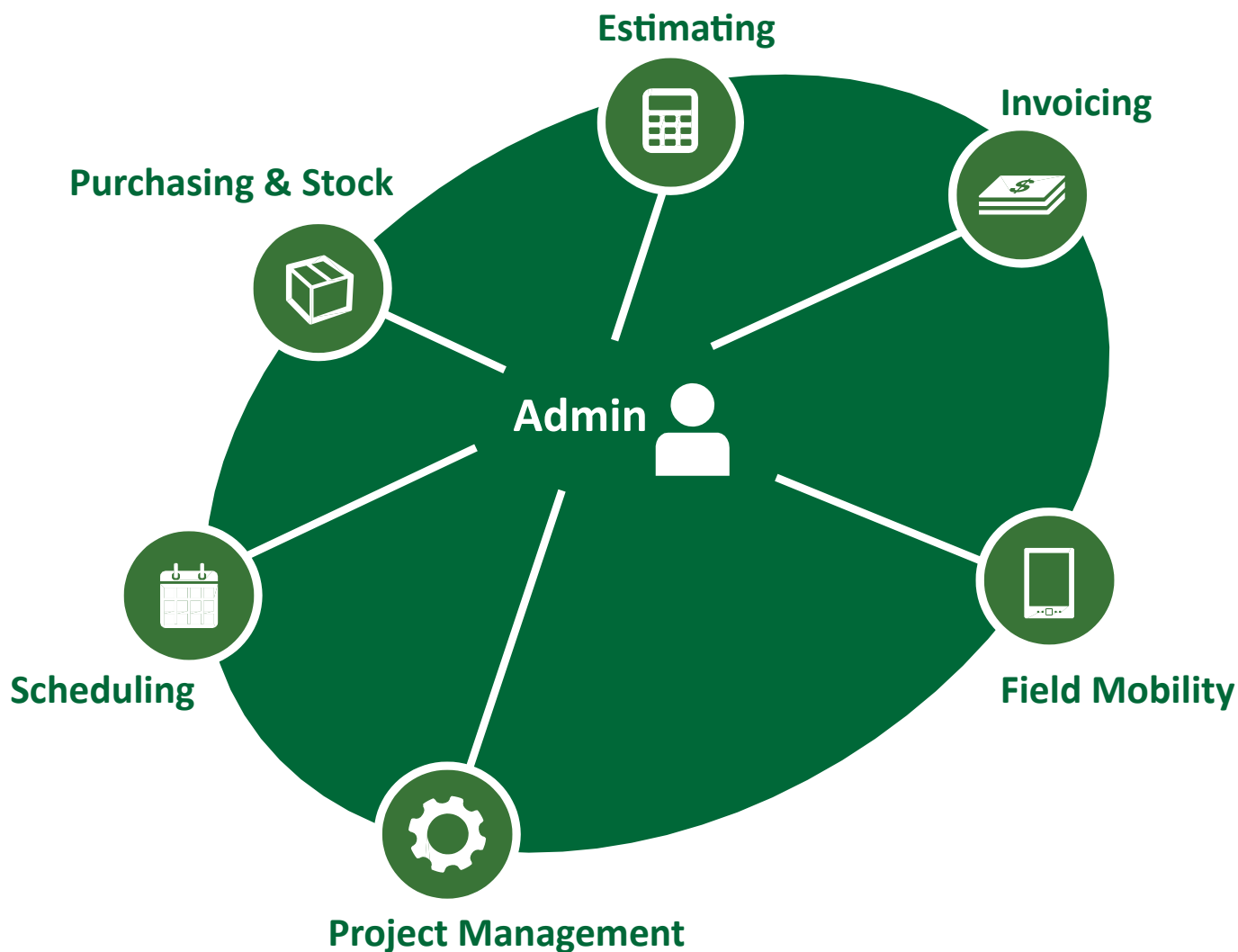
Safe Rubber Surfacing invests heavily in new technology to reduce service costs and improve service outcomes.

Our software which apart from processing all job transactional data also provides real time information to both office and field staff through a range of computing and mobile communications solutions.

All customer interaction & business transactions are managed through this business tool.

We track all resources assigned to projects including labour, materials, subcontractors, etc.

It logs all customer Service and Maintenance Requests, tracking progress in real time and providing instant progress updates.



Quality Assurance (QA)

Safe Rubber Surfacing will achieve certification to ISO9000. We manage the many transactions within the business, our processes and procedures within the Safe Rubber Surfacing System to provide the means by which we improve on and standardise our quality of delivery.

Management and refinement of these systems is an ongoing commitment

with weekly reviews of updates and refinements provided through the structured management meetings.

Our process and procedures are regularly reviewed to encourage process integration with Client systems and to enhance our Service capabilities for the customer.

Environmental Management

Safe Rubber Surfacing is committed to environmental best practice, and to the continual improvement of its environmental performance, recognising its obligations both locally and globally to the present and succeeding generations.

Our commitment extends to implementing the requirements of all applicable environmental legislation and regulations.

Safe Rubber Surfacing aim is to reduce it's impact on the Environment to zero in accordance with the principles of environmental sustainability and include the reduction of waste materials as well as energy by implementing sound waste management practices.

Work Health & Safety (WHS)

Our Health and Safety policy covers all aspects of Safe Rubber Surfacing general activities with regular audits conducted to ensure compliance by staff and contractors.

We regularly conduct toolbox meetings with staff to ensure the highest levels of risk mitigation and management are achieved and maintained throughout the company.

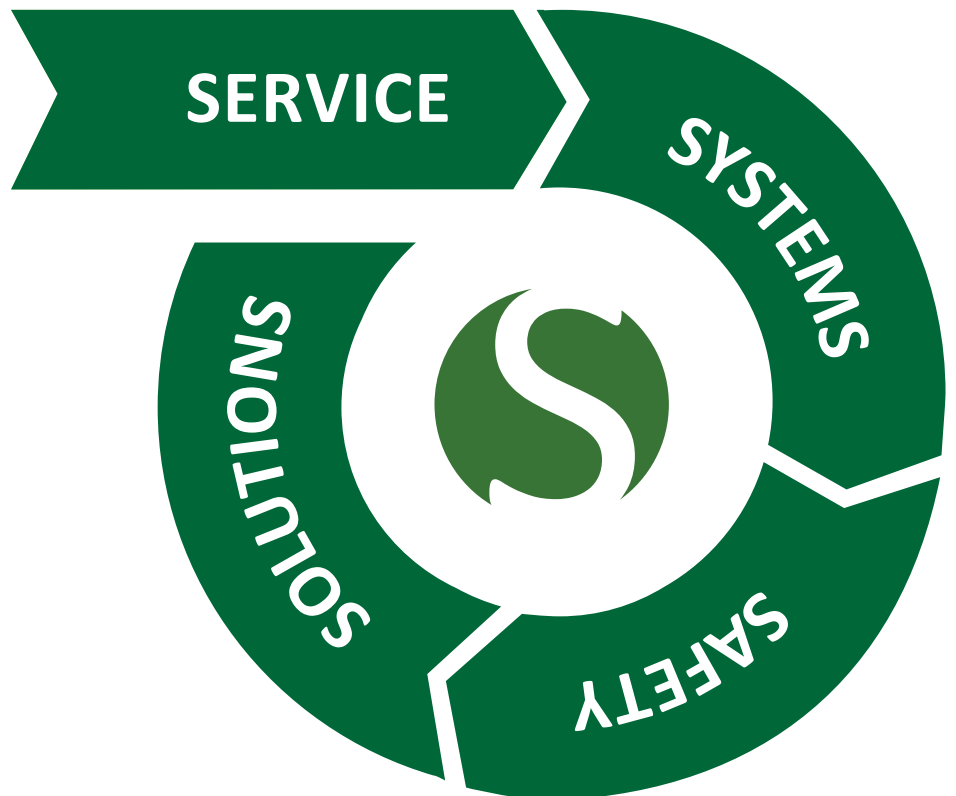
Our commitment to Workplace Health & Safety is uncompromising and whilst our staff are exposed to a wide range of potential hazards Safe Rubber Surfacing preaches prevention and protection to ensure everyones safety.



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SERVICE DELIVERIES

By focusing our entire business on meeting client service requirements and combining this with rigid Management Systems, Safe Rubber Surfacing is able to provide market leading solutions to it's customers to meet their expectations for a broad range of services.





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